

Global Indirect Tax Benchmarking



Did you know?

Early insights based on survey responses



Over half of businesses do not have a single global ERP system, and over a quarter have 25 or more data sources feeding into their VAT returns globally

Almost 20% of businesses incurred more than 10 tax authority penalties last year

45% of businesses find Africa the most burdensome continent when it comes to indirect tax compliance

Currently 45% of businesses use a VAT compliance tool, in three years time over 90% of businesses expect to be using one

Almost 20% of businesses have outsourced their entire Indirect Tax compliance processes

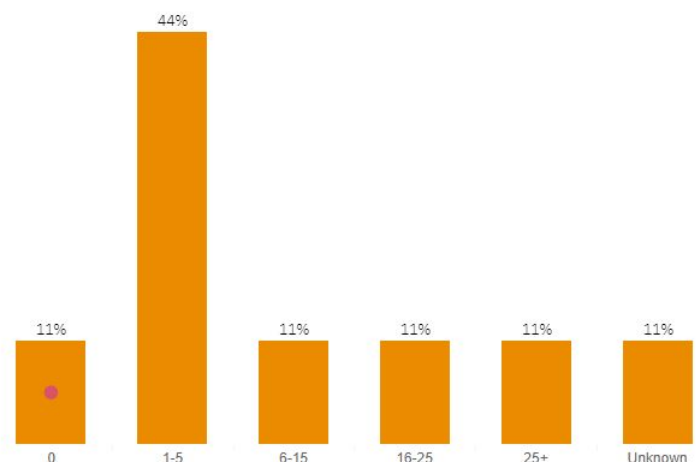
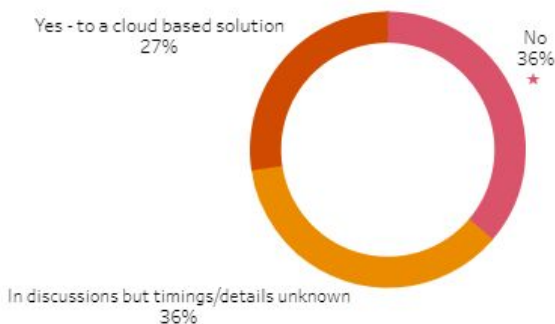
Over 70% of businesses expect to need to invest significantly in technology and human resource to keep up with compliance requirements

Over a quarter of businesses are unsure if the group pays Digital Taxes

Early Insights:

Will you undertake an ERP migration in the next three years?

In the last 12 months, how many tax authority audits did you have? (Including any VAT audits, return enquiries, voluntary disclosures, disputes and other interactions.)



Do you understand your effectiveness in managing Indirect Taxes, against your key metrics and relative to others?

The global indirect tax landscape is constantly evolving, with the move towards real time reporting, a growing focus on governance and the digitalisation of tax administrations, as well as increased complexity in Indirect Tax regimes - to name just a few of the challenges.

How can taxpayers keep up?

PwC's Global Indirect Tax Benchmarking Survey is designed to help businesses obtain the data they need to draw insight on the effectiveness of the Indirect Tax function.

Completing the survey

Benchmarking your Indirect Tax function will provide you with valuable insight



How to get started

Contact your local PwC adviser to discuss this in more detail, or click on the following link to access the survey directly:

Access the Indirect Tax Benchmarking Survey

For any questions please speak to a member of your PwC team, or alternatively to one of the Benchmarking Team:

gbl_itx_benchmarking@pwc.com



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